

Dear member,

We are writing to update you on the temporary closure of Consett Pool.

Consett Pool opened in 2015, following the development of a new academy and leisure centre. Durham County Council took over the management of Consett Leisure Centre in 2018 and became aware of a number of significant defects, in particular regarding the pool area.

The situation was further complicated because the original construction contractor Carillion, who would be responsible for rectifying the issues, had gone out of business.

However, since 2018, the pool has undergone repairs and maintenance works and whilst we want to avoid lengthy closures, there is still work to be carried out. Extensive surveys have confirmed further defects and the pool remains unsafe for our customers to use.

The safety of our customers is our priority and, although we will progress a solution as soon as we can, the pool area at Consett Leisure Centre will regrettably remain closed until the works are complete, this could be up to 12 months.

When Government restrictions are relaxed, the rest of the leisure centre will open as usual, including gym access along with additional fitness classes for members.

You can use your membership at any of our other Durham County Council pools. The pool at the Louisa Centre in Stanley is your closest pool. Full information on all of our other pools can found by visiting: [www.durham.gov.uk/swimming](http://www.durham.gov.uk/swimming)

We have plans in place to provide Learn to Swim sessions at other locations when the restrictions allow this. Family swim sessions are also available at our other pools and we will be providing free children's activity sessions in school holidays.

As a member, you have the option to use our other pool provisions or alternatively you can freeze or cancel your membership. To request a change to your membership please contact [csleisuremanagement@durham.gov.uk](mailto:csleisuremanagement@durham.gov.uk) including your name and address. We will process your request as quickly as possible.

We will keep you updated as the repairs progress. Thank you for your patience in this matter.

The Consett Leisure Centre Team